

## ***PARTS ORDERING***

### **PREFERRED ORDER PROCESS – Electronically through the Internet**

### **PHONE and FAX ORDERS-**

Orders may be placed, as needed, by phone or fax.

**Phone: 1-800-800-9448**

**Fax: 1-330-558-7150**

### **ORDER INFORMATION-**

Dealer personnel are requested to communicate the following information to the telephone correspondent or on a White Outdoor Products order form.

1. Dealer Number-Identify as a White Outdoor Dealer
2. Dealer Name and Address
3. Ship to address, if different than above.
4. Purchase Order Number
5. Parts Numbers and Quantity of each part.

Emergency and special shipments must be requested. Truck freight will be used if weight exceeds UPS standard limitations.

Refer to Dealer Parts Ordering/Delivery Policy.

### **PART NUMBERS-**

All parts must be identified by the current numbering system. Former White Farm Equipment numbers with prefix number 32-, as used prior to 1983, must be crossed over to current numbers. A cross-reference manual, Form 770-3064, is issued to all new White Outdoor Dealers. Additional copies are available through the Service Department on a charge basis.

### **ORDER PROCESSING-**

Regular orders (50 line items max) received by 2:00 p.m. Eastern Time, will normally be shipped within one (1) day. Office hours are 8:00 a.m. – 5:00 p.m. Eastern Time.