



# Product Safety Bulletin

**Date:** December 8, 2003

**Product Line:** Snowmobile

**Bulletin No:** 2004-1-09

**Subject:** Red Plastic Skis

## Affected Models:

All 2003 Firecat Models Equipped With Red Plastic Skis

### What is the reason for this notice?

In cooperation with the Canadian Department of Transport, Arctic Cat is voluntarily replacing all red plastic skis on a variety of 2003 Firecat snowmobile models.

**Stop Sale Immediately of 2003 Firecat models equipped with Arctic Cat red plastic skis. Also, do not sell any red plastic skis that may still be in your inventory. Your dealership will be contacted in the near future concerning what to do with the red plastic skis that may still be in your inventory.**

### What is the problem?

The red plastic skis may have been affected by UV light exposure during summer storage. This condition may degrade the structural integrity of the skis. Arctic Cat knows of no failures; however, thorough ongoing product evaluation has determined the negative effects of UV damage.

## WARNING

**Do not operate or permit anyone to operate an affected snowmobile. Severe personal injury may result if ski failure occurs.**

### What models are affected?

Any and all 2003 Firecat models equipped with Arctic Cat red plastic skis.

### What should you do?

1) Please contact all your customers and assist them in completing the necessary service work.

■ **NOTE: Arctic Cat has sent a letter to all registered owners of an affected snowmobile concerning this Product Safety Bulletin (letter is attached).**

2) Order an appropriate number of Ski Replacement Update Kit (p/n 0637-270) through normal parts-ordering channels. Your dealership Parts Account will be billed and then credited upon receipt of a Warranty Claim Request form and a 4 in. section from the tip of each red plastic ski that is replaced.

■ **NOTE: It is necessary to return a section from each ski tip to ensure that the skis have been replaced and that they are no longer useable. You must hold the affected parts for 90 days. Within the 90 day holding period, Arctic Cat will send you a parts return notice.**

■ **NOTE: Ski Replacement Update Kit (p/n 0637-270) will include two Black Plastic Skis (p/n 0703-958) and hardware for installing the replacement skis.**

### Warranty:

A labor allowance of 0.6 hr will be paid per affected snowmobile.

Cat Tracker Claim: Enter BS200409 in the Complaint section.

Manual Claim: Enter 0409 in the Complaint section.

If you have any questions concerning this Product Safety Bulletin, call Arctic Cat at 1-800-279-2281.



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