



# Service Bulletin

**Date:** November 14, 2002

**Product Line:** Snowmobile

**Bulletin No:** 2003-1-08

**Subject:** Rear Suspension Front Arm

## Affected Models / VIN:

All 2003 Mountain Cat 900 (EB) Within the Indicated VIN Range

Model No. S2003MCJSEUSB (EB)

VIN Range: 4UF03SNW33T100797 through 4UF03SNW43T101392

■ **NOTE:** It is necessary to refer to only the last six digits for identification purposes.

Original Service Bulletin 2003-1-08, dated October 7, 2002, contained an error in the VIN Range. The correct VIN Range should be 4UF03SNW33T100797 through 4UF03SNW43T101392. All other information in the original bulletin is correct. Please discard original Service Bulletin 2003-1-08 dated October 7, 2002.

**Condition:** In our continuing effort to produce quality products, Arctic Cat is dedicated to upgrading a product that does not meet our specification standards and/or expectations. It has been determined that the front arm on the affected model does not meet Arctic Cat specifications and needs to be replaced.

**Solution:** Replace existing Front Arm Assembly (p/n 0704-786) with new Front Arm Assembly (p/n 0704-919).

If you have an affected snowmobile at your dealership that still has existing Front Arm Assembly (p/n 0704-786) installed, do not sell the snowmobile until the existing front arm has been replaced with new Front Arm Assembly (p/n 0704-919). If you have already replaced an existing Front Arm Assembly (p/n 0704-786) for a customer and have used Front Arm Assembly (p/n 0704-786) as a replacement, please contact the customer to have new Front Arm Assembly (p/n 0704-919) installed.

All registered owners of an affected snowmobile will be sent a letter concerning this issue. They will be instructed to contact an authorized Arctic Cat snowmobile dealer to have the necessary service work completed.

**Parts:** Order an appropriate number of Front Arm Shock Assembly (p/n 0704-919) through normal parts ordering channels. Your dealership Parts-Account will be charged and then credited upon receipt of a Warranty Claim Request form.

**Warranty:** A labor allowance of 1.5 hr will be paid per affected snowmobile. Only one vehicle identification number (VIN) can be entered per claim. Do not submit a group claim. CatTracker Claim: Enter BS200308 in the Complaint section. Manual Claim: Enter 0308 in the Complaint section.



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