



Service Bulletin

Date: January 21, 2004

Product Line: Snowmobile

Bulletin No: 2004-1-14

Subject: Brake Caliper

Affected Models:

2004 ZR Models (see specific models, model numbers, and VIN ranges listed below).

ZR 900 Carbureted U.S. (Green) - Model No. S2004ZRJCAUSG

ZR 900 Carbureted U.S. (Red) - Model No. S2004ZRJCAUSR

ZR 900 Carbureted Sno Pro U.S. (Green) - S2004ZRJCSUSG

ZR 900 Carbureted Sno Pro U.S. (Red) - S2004ZRJCSUSR

ZR 900 EFI U.S. (Green) - Model No. S2004ZRJEFUSG

ZR 900 EFI U.S. (Red) - Model No. S2004ZRJEFUSR

ZR 900 EFI Sno Pro U.S. (Green) - Model No. S2004ZRJEPUSG

■ **NOTE:** The affected models listed above are all within the vehicle identification number range of 4UF04SNW54T135789 - 4UF04SNWX4T137120

■ **NOTE:** All affected snowmobiles that are shipped after 11/12/03 will be upgraded before shipping and no service work is required. To identify an upgraded caliper, the top of the caliper has been marked with either an "A" or an "X". If the caliper is marked with either an "A" or an "X", no service work on the caliper is required.

Condition: In our continuing effort to produce quality products, Arctic Cat is dedicated to upgrading a product that does not meet our specification standards and/or expectations. It has been determined that the existing brake caliper on all of the snowmobiles within the vehicle identification ranges listed above does not meet Arctic Cat standards and must be replaced.

■ **NOTE:** The existing brake caliper condition is not a safety issue; however, when the brakes are applied, a "spongy" or soft feel may occur. It is highly recommended that all the brake calipers be replaced.

Solution: Install Brake Caliper Update Kit (p/n 0637-268) per instructions included in the kit.

Parts: Order an appropriate number of Brake Caliper Update Kit (p/n 0637-268) through normal parts-ordering channels. Your dealership Parts Account will be charged and then credited upon receipt of a Warranty Claim Request form, the existing caliper, and the spacer located between the brake disc and caliper.

■ **NOTE:** The existing brake caliper and the spacer (located between the brake disc and caliper) must be returned to Arctic Cat for inspection. You must hold the affected parts for 90 days. Within this 90 day period, Arctic Cat will send you a parts return notice.

Warranty: A labor allowance of 0.9 hr will be paid per affected snowmobile.
Cat Tracker Claim: Enter BS200414 in the Complaint section.
Manual Claim: Enter 0414 in the Complaint section.

■ **NOTE:** Please remember that when submitting a claim, make sure to always enter the current mileage of each affected snowmobile. In order for Arctic Cat to accurately assess warranty claims, an accurate recording of mileage on snowmobiles with warranty claims is important.

ATTENTION

This service bulletin expires January 21, 2005. To ensure that the necessary service work is completed in a timely manner and that this issue can be resolved, Arctic Cat is requesting that all service work be completed prior to January 21, 2005. All warranty claims directly related to this issue will not be honored after January 21, 2005.