



# Service Bulletin

**Date:** November 13, 2003

**Product Line:** Snowmobile

**Bulletin No:** 2004-1-08

**Subject:** Hood Foam/Velcro Hooks

## Affected Models / VIN:

All 2004 Firecat 600, Firecat 700, Sabercat 600, and Sabercat 700 Models Within Vehicle Identification Range of 4UF04SNWX4T111536 - 4UF04SNW44T118398

■ **NOTE:** It is necessary to refer to only the last six digits in the vehicle identification number for identification purposes.

**Condition:** Due to an unforeseen chemical reaction between the adhesive (used to secure the velcro hooks to the hood) and the inner surface of the hood, the velcro hooks securing the front of Sound Reduction Hood Foam (p/n 0617-445) may come loose from the hood. This condition may cause the hood foam to come into contact with the expansion chamber.

■ **NOTE:** This condition applies to only those models within the VIN range indicated above. A production upgrade was implemented during production to eliminate this condition on the affected models not indicated in this VIN range.

■ **NOTE:** It has also been determined that, in very limited cases, the double-faced adhesive that secures the rear of the sound reduction hood foam to the hood may come loose. If this situation occurs, please secure the rear section of the hood foam to the hood using the 3M double-faced adhesive strip provided in kit.

**Solution:** Install Hood Foam Update Kit (p/n 0637-267) per instructions included in the kit.

■ **NOTE:** It is highly recommended that the indicated hood foam kit be installed on all affected models within the VIN range indicated above.

**Parts:** Order an appropriate number of Hood Foam Update Kit (p/n 0637-267) through normal parts-ordering channels. Your dealership Parts Account will be charged and then credited upon receipt of a Warranty Claim Request form.

**Warranty:** A labor allowance of 0.2 hr will be paid per affected snowmobile. Cat Tracker Claim: Enter BS200408 in the Complaint section. Manual Claim: Enter 0408 in the Complaint section.

■ **NOTE:** Please remember that when submitting a claim, make sure to always enter the current mileage of each affected snowmobile. In order for Arctic Cat to accurately assess warranty claims, an accurate recording of mileage on snowmobiles with warranty claims is important.

## ATTENTION

This service bulletin expires November 13, 2004. To ensure that the necessary service work is completed in a timely manner and that this issue can be resolved, Arctic Cat is requesting that all service work be completed prior to November 13, 2004. All warranty claims directly related to this issue will not be honored after November 13, 2004.



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