

## Service Bulletin

**Date:** January 6, 2003

**Bulletin No:** 2003-1-19 (Solution A)

2003-1-20 (Solution B)

Affected Models / VIN:

All 2003 Firecat 500 cc and 700 cc Models

**Product Line:** Snowmobile

**Subject:** Recoil Starter Rope

■ NOTE: This Reissue Service Bulletin supersedes Service Bulletins 2003-1-19 and 2003-1-20 issued November 25, 2002.

Bulletin Update: On November 25, 2002, you were sent Service Bulletins 2003-1-19 and 2003-1-20 regarding the Recoil Starter Rope on 2003 Firecat 500 cc and Firecat 700 cc snowmobile models. It has come to our attention that there is an error in the last line of the Warranty section.

The last line should be corrected to read: Manual Claim: Enter <u>0320</u> in the Complaint section for Solution B.

All other information in the original Service Bulletin is correct.

Please discard the original Service Bulletin dated November 25, 2002 and replace it with this Reissue Service Bulletin.

We apologize for any inconvenience this may have caused you.

**Condition:** 

It has been determined that the recoil starter rope may become frayed if it comes into contact with the sharp edges of the guide hole located in the console. This condition may cause the starter rope to break.

**Solution A:** 

If the existing starter rope is **not** noticeably frayed at the time of inspection, install new Starter Rope Guide Update Kit (p/n 0637-242) per instructions in the kit.

**Solution B:** 

If the existing starter rope is noticeably frayed at the time of inspection, install new Starter Rope Guide Update Kit (p/n 0637-242) and a new Recoil Starter Rope (p/n 3003-327).

Parts:

Order an appropriate number of Starter Rope Guide Update Kit (p/n 0637-242) if the existing recoil rope is **not** frayed (Solution A).

Order an appropriate number of Starter Rope Guide Update Kit (p/n 0637-242) and new Recoil Starter Rope (p/n 3003-327) if the existing recoil rope is frayed (Solution B).

Order through normal parts-ordering channels. Your dealership Parts-Account will be charged and then credited upon receipt of a Warranty Claim Request form.

## **Warranty:**

A labor allowance of 0.2 hr will be paid per affected snowmobile for **Solution A.** 

A labor allowance of 0.5 hr will be paid per affected snowmobile for **Solution B**.

Only one vehicle identification number (VIN) can be entered per claim. Do not submit a group claim.

CatTracker Claim: Enter BS200319 in the Complaint section for **Solution A** Manual Claim: Enter 0319 in the Complaint section for **Solution A** 

CatTracker Claim: Enter BS200320 in the Complaint section for **Solution B** Manual Claim: Enter 0320 in the Complaint section for **Solution B** 

■ NOTE: Bulletin 2003-1-19 refers to Solution A. Bulletin 2003-1-20 refers to Solution B.







