



Product Safety Bulletin

Date: September 13, 2004

Product Line: Snowmobile

Bulletin No: 2005-1-01

Subject: Red Plastic Skis

Affected Models:

All 2004 Firecat and Sabercat Models Equipped with Production Red Plastic Skis

What is the reason for this notice?

In cooperation with the Canadian Department of Transport, Arctic Cat is voluntarily replacing all red plastic skis on a variety of 2004 Firecat and Sabercat snowmobile models.

Stop Sale Immediately of 2004 Firecat and Sabercat models equipped with Arctic Cat production red plastic skis.

■ **NOTE:** On December 12, 2003, Arctic Cat initiated a recall on red plastic skis used on various 2003 Firecat snowmobiles. This new recall alert is in addition to the original recall of December 12, 2003, and includes the 2004 Firecat and Sabercat models which were already produced when the initial recall of 2003 models took place. Testing by Arctic Cat indicates that the red plastic skis used on the 2004 Firecat and Sabercat models could be damaged by UV exposure.

What is the problem?

The red plastic skis may have been affected by UV light exposure during summer storage. This condition may degrade the structural integrity of the skis. Arctic Cat has no report of failures; however, thorough ongoing product evaluation has determined the negative effects of UV damage.

WARNING

Do not operate or permit anyone to operate an affected snowmobile. Severe personal injury may result if ski failure occurs.

What models are affected?

Any and all 2004 Firecat and Sabercat models equipped with Arctic Cat production red plastic skis.

What should you do?

1) Please contact all your customers and assist them in completing the necessary service work.

■ **NOTE:** Arctic Cat will send a letter to all registered owners of an affected snowmobile concerning this Product Safety Bulletin (letter is attached).

2) Order an appropriate number of Ski Replacement Update Kit (p/n 0637-282) through normal parts-ordering channels. Your dealership Parts Account will be billed and then credited upon receipt of a Warranty Claim Request form and a 4 in. section from the tip of each red plastic ski that is replaced.

■ **NOTE:** It is necessary to return a section from each ski tip to ensure that the skis have been replaced and that they are no longer useable. You must hold the affected parts for 90 days. Within the 90 day holding period, Arctic Cat will send you a parts return notice.

■ **NOTE:** Ski Replacement Update Kit (p/n 0637-282) will include two Black Plastic Skis (p/n 1703-109) and hardware for installing the replacement skis.

Warranty:

A labor allowance of 0.6 hr will be paid per affected snowmobile.

Cat Tracker Claim: Enter BS200501 in the Complaint section.

Manual Claim: Enter 0501 in the Complaint section.

If you have any questions concerning this Product Safety Bulletin, call Arctic Cat at 1-800-279-2281.

SAFETY RECALL

September 15, 2004

Dear Arctic Cat Snowmobile Owner,

What is the reason for this notice?

In cooperation with the Canadian Department of Transportation, Arctic Cat is voluntarily recalling 5,193 2004 Firecat and Sabercat model snowmobiles equipped with red plastic skis. The red plastic skis used on the affected snowmobiles may be damaged from ultra-violet light exposure. To ensure the safety of our customers and the product integrity, the affected skis must be replaced.

Stop operating your affected snowmobile immediately! If you have sold an affected snowmobile, please contact the new owner concerning this very important matter.

■ **NOTE: On December 12, 2003, Arctic Cat initiated a recall on red plastic skis used on various 2003 Firecat snowmobiles. This new recall alert is in addition to the original recall of December 12, 2003, and includes the 2004 Firecat and Sabercat models which were already produced when the initial recall of 2003 models took place. Testing by Arctic Cat indicates that the red plastic skis used on the 2004 Firecat and Sabercat models could be damaged by UV exposure.**

What is the problem?

Arctic Cat has determined that exposure to ultra-violet light during off-season storage may have caused a structural weakening of the red plastic skis used on your snowmobile. Arctic Cat has not received any reports of failures of this ski; however, if failure of the ski should occur, it could result in loss of control posing a risk of possible severe injury to the operator.

What models are affected by this recall?

All 2004 Arctic Cat Firecat and Sabercat models manufactured with red plastic skis. Our records indicate that you are or were a registered owner of at least one of the affected snowmobile models, and your snowmobile is subject to this recall.

WARNING

Do not operate or permit anyone to operate an affected snowmobile. Severe personal injury may result if ski failure occurs.

If you are unsure if your snowmobile is affected, contact your area Arctic Cat snowmobile dealer or call Arctic Cat. Have the model number of your snowmobile available when you call. Remember - if your snowmobile is a 2004 Firecat or 2004 Sabercat model and it is equipped with red plastic skis, the snowmobile is affected.

Where can I find the vehicle model number?

The snowmobile model number is displayed on the registration materials accompanying your snowmobile. It is also displayed in your Operator's Manual.

What should I do?

Stop operating your snowmobile immediately! Please contact your area Arctic Cat snowmobile dealership and make arrangements to have this very important service work completed. This service will be done at no charge to you.

We apologize for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

If you have any questions concerning this notice, call Arctic Cat at 1-800-279-6851. You may contact the Road Safety & Motor Vehicle Regulation Directorate if you feel that the corrective action taken by Arctic Cat is not adequate at 1-800-333-0510 or 613-993-9851.

Sincerely,

Product Service and Warranty Department
Arctic Cat Inc.