



Recall Service Bulletin

Date: March 20, 2003

Bulletin No: 2003-2-04

Product Line: 2003 ATV - Various Models

Subject: Front Suspension Ball Joint Studs

Affected Models / VIN:

Model: 2003 ATV 400 4x4 FIS (Auto - Green)

Model No. A2003ISH4BUSG

VIN Range: 4UF03ATV03T247860 - 4UF03ATV23T248542

Model: 2003 300 4x4 (Manual - Green)

Model No. A2003ATF4AUSG

VIN Range: 4UF03ATV83T248772 - 4UF03ATV43T248851

Model: 2003 400 2x4 FIS (Auto - Green)

Model No. A2003ISH2BUSG

VIN Range: 4UF03ATV33T248548 - 4UF03ATV83T248691

Model: TRV 500 4x4 (Auto - Green)

Model No. A2003TDM4BUSG

VIN Range: 4UF03ATV33T248906 - 4UF03ATV63T249368

Model: 2003 400 2x4 FIS (Auto - Red)

Model No. A2003ISH2BUSR

VIN Range: 4UF03ATV13T248693 - 4UF03ATV43T248770

■ **NOTE:** It is necessary to refer to only the last six digits to identify an affected ATV.

What is the reason for this notice?

Arctic Cat is replacing the Front Suspension Ball Joint Studs (p/n 0405-114) on various affected 2003 ATV models. Do not allow a consumer of an affected ATV to take possession of the ATV until the necessary inspection and/or service work has been completed. If you have delivered an affected ATV to a consumer, contact the owner immediately and arrange to have the necessary inspection and/or service work completed.

What is the problem?

During Arctic Cat quality assurance inspection, it was determined that there is a possibility that some components (ball joint studs) may not meet Arctic Cat standards and **must** be replaced. See affected models and VIN ranges.

What should you do?

1) Please contact any customer who may have taken possession of an affected ATV (see model and VIN range list). When Arctic Cat receives notification of an affected ATV being registered, Arctic Cat will also notify the registered owner concerning this issue.

2) Do not order parts at this time. Arctic Cat will ship an appropriate number of parts to your dealership. The quantity of parts shipped will correspond with the quantity of affected ATV's shipped to your dealership.

■ **NOTE:** An "affected" ATV simply means that the ATV is included in the list of models and VIN ranges that may need to have the ball joints replaced. Not all of the suspect ATV's will require the replacement of ball joints. It is necessary to inspect the manufacture code on the bottom, flat surface of the ball joint assembly cap to determine if the ball joint needs to be replaced. The code must be 052-03 or 055-03 for the ball joint to be affected.

3) You must hold the affected parts for 90 days. Arctic Cat will contact you concerning the return of parts. Do not send the affected parts back with your Warranty Claim Request Form. After the 90-day holding period, all affected ball joints must be discarded.

Warranty: A labor allowance of 0.8 hr will be paid per affected ATV.

Only one vehicle identification number (VIN) per claim can be entered.

CatTracker Claim: Enter BA200304 in the Complaint section.

Manual Claim: Enter 304A in the Complaint section.

Enter 0 in the Quantity section.

If you have any questions concerning this Recall Service Bulletin, call Arctic Cat at 1-800-279-9419.



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